

TERMS & CONDITIONS

Please Read the Following Terms and Conditions Carefully.

The payment for a reservation of any package constitutes the customer's acceptance of these Terms and General Conditions. Authorization to use a credit card for deposit and/or final payment also constitutes the customer's acceptance of these Terms and Conditions, whether or not he/she has actually signed the appropriate credit voucher or sales draft. Verbal authorization of use of a credit card confirms a reservation. The customer shall be defined as any traveler on a golf package. The failure of Prestige Golf Arrangements to insist upon the strict adherence to any term and/or condition herein shall not be construed or deemed to be a waiver by Prestige Golf Arrangements of any of the terms and conditions herein.

DEPOSITS & PAYMENTS

A deposit of \$100 per person is required to confirm reservations and must be paid no later than 60 days prior to arrival. Deposit is due immediately if arrival is within 60 days of booking. The balance of the entire package is due and must be paid in good US funds no later than 14 days prior to arrival.

Two payment options are available:

1. Group leader can collect payment from each individual and forward them to Prestige Golf Arrangements.
2. Individual group members can mail a check, cashier's check, or money order to Prestige Golf Arrangements or fax credit card information provided on a Prestige Golf Arrangements credit card authorization form.

The preferred method is for the group leader to collect all funds and forward them to us, but we also understand many groups are spread throughout the country. If your group members send payment individually, please make sure they notify you so that you can keep track of who has and has not paid.

PAYMENT METHODS

Payments may be made by check drawn on a U.S. Bank account, VISA, MasterCard, American Express, cashier's check or money order. All payments must be made in good U.S. funds. Make checks payable to Prestige Golf Arrangements.

CHANGES

Prestige Golf Arrangements understands that things come up and problems arise, therefore, there will be no charge for the 1st change to a golf package, however, there will be a \$25 charge for each additional change. In addition, delivery charges may also apply when changes are received less than 8 days prior to arrival. Original travel documents, if previously sent to the customer, must be returned before new travel documents can be issued.

CANCELLATIONS & REFUNDS

Entire package price, including \$100 deposit is refundable (minus a \$25.00 per person administration fee), providing customer gives notification of cancellation to Prestige Golf Arrangements no less than 30 days prior to arrival. If cancellation notice is received less than 30 days prior to arrival, each person will forfeit the \$100 deposit. Any funds paid to Prestige Golf Arrangements in addition to the \$100 deposit will be refunded in full. Travel documents must be returned before any refunds will be issued. No refunds will be issued for unused portions of a package once any part is used. If package prices have been misprinted or misquoted, you will be offered the package at the correct price or you may cancel with a full refund. No interest will be paid on any refunded funds.

There are a few cases that the refund policy does not apply. If in some cases a golf course or hotel requires up-front payment because of special conditions, then those funds will not be refunded.

RAIN REFUNDS

Should a golf course be closed due to inclement weather prior to customer's tee time, green and cart fees for 18 holes will be refunded. In order to receive a refund, you must return the voucher for the closed course within 30 days of scheduled play to:

Prestige Golf Arrangements
1142 Druid Lake
Decatur, GA 30033

Please allow 6-8 weeks for processing your refund. Refunds will be issued in the form of a check made payable to the group leader.

Many times, there may be other courses in the package area that have not closed. If this is the case, and only at customer's request, Prestige Golf Arrangements can move customer's starting time to another golf course (based upon availability) in the package in lieu of issuing a refund for that given day.

SUBSTITUTION OF SERVICES

Prestige Golf Arrangements reserves the right to cancel or modify any part of a package in its sole and absolute discretion for any reason whatsoever with immediate notification to the customer. This includes the right to increase the price of the golf package due to an increase by the golf course, hotel or any other Prestige Golf Arrangements supplier. Customer has the option to refuse these changes and cancel the trip without penalty. If comparable services or accommodations cannot be supplied due to causes beyond our control, there will be no liability or responsibility owed by Prestige Golf Arrangements. In the event complete cancellation is required by Prestige Golf Arrangements, our only liability will be to refund all monies paid without interest.

By embarking upon his/her travel, the customer voluntarily assumes all risks.

RESPONSIBILITIES

Prestige Golf Arrangements books lodging and golf course reservations and issues all vouchers for the customer only upon the express condition that Prestige Golf Arrangements and its employees, officers, directors or any individual representatives shall not be held liable for any claims, losses, personal injury, damages, costs, expenses, delays or loss of enjoyment of any nature or which may be occasioned by acts, omissions or negligence of the persons of companies rendering any of the services.

Prestige Golf Arrangements shall not be held responsible or liable for losses or additional expenses due to changes or delays in air, road, or other services, sickness, labor disputes, war or threat of war, weather or other causes. Prestige Golf Arrangements shall not be liable for any additional expenses caused thereby and the customer hereby expressly waives any such claim for loss, damage or injury arising. Prestige Golf Arrangements cannot guarantee weather conditions nor can Prestige Golf Arrangements be responsible for any shut down, in whole or in part of the operation of the facility (golf course, hotel, or other supplier), whether they be caused by weather or for any other reason.

The customer must present a voucher to each golf course. Prestige Golf Arrangements assumes no responsibility or liability for lost or misplaced vouchers. New vouchers will be issued to the customer for a charge of \$15.